

## AIMS 2021

### 1.- IMPROVEMENT OF THE INFRASTRUCTURES AND SERVICES OF THE BEACH:

- ■ ■ Relocation of the accessible point to a side of the main access to isolate it of the traffic of people in the Pobla Marina beach.
- ■ ■ Acquisition of a new wardrobe for the users of the accessible point in the North beach.

### 2.- IMPROVEMENT OF ENVIRONMENTAL:

- ■ ■ Creation of a green filter for the improvement of the quality of the waters of the canal that pours in the North beach.
- ■ ■ Analysis and treatment of legionella bacterium in footbathes and showers.
- ■ ■ Creation of signage of correct segregation of waste in Health Post.
- ■ ■ Reparation and use of electrical car.

### 3.- IMPROVEMENT OF ACCESSIBILITY

- ■ ■ Increase of the accessible point of Pobla Marina beach.
- ■ ■ Acquisition of flexiwalkways from the accessible points until the line of water.
- ■ ■ Mark an accessible itinerary from the stop of public transport until the access of the accessible point of the Pobla Marina beach.
- ■ ■ Mark a tactile itinerary from the PRM parking until the access of the accessible point of the Pobla Marina beach.
- ■ ■ Signage of the shields of the North beach by means of differentiating paving.



## SERVICES RENDERED IN THE BEACH

- Rescue, lifesaving and first aid services schedule from 11 am to 19 pm and Basic Life Support Service.
- Assistance for people with reduced mobility: equipped with access walkways, a dressing room, adapted shower and toilet, shaded area, amphibious chairs, walkers, water crutches and reserved parking area, among others. Served by specialized staff from 11am to 7pm.
- Citizen service and surveillance of the Local Police.
- Cleaning and maintenance service of beaches, infrastructures and facilities (toilets, footshowers, playgrounds, etc.).
- Information service through accessible panels and Tourist Information (Italy Square and Colon Promenade, next to Health Post). In case you want to consult the hygienic-sanitary risks, you can do it in the offices of the City Hall. See the other facilities in the plan of resources and services on the back.
- The service of found objects is provided by the Local Police.
- Access control service for a secure capacity.

## COMMITMENTS

- Response time of the rescue and lifesaving service from the location of the incident to its attention less than 4 minutes.
- Response time of the police surveillance service from the notification of the incident to the intervention of the agents less than 5 minutes.
- Daily emptying of the bins and containers of selective collection.
- Biweekly analysis of the quality of bathing water during the high season.
- Analysis of the presence of fungi in showers and footshowers.
- Existence of an environmental health-hygiene emergency plan in which action protocols are collected during episodes that entail risk for beach users (discharges of polluting substances, marine pests, etc.). It will be informed by hoisting the red flag and through the sound systems.
- Informational flag hoisting about the state of the sea according to weather conditions or environmental health-hygiene risks: GREEN FLAG: optimal state, YELLOW FLAG: caution, RED FLAG: swimming is prohibited, JELLYFISH FLAG: it indicates the presence of jellyfish.
- Management of complaints of users in the shortest possible time.
- Carrying out satisfaction surveys on the state of the beach and the services offered.

## COMPLAINT SYSTEM AND SUGGESTIONS

- If you have any suggestions, complaints or requests for information about the services provided on the North Beach of La Pobla de Farnals, you can inform in writing on the Tourist Info located in Plaza Italia, the Health Post or the entry register The City Hall. We will be pleased to assist you.



# NORTH & POBLA MARINA BEACHES



## POBLA DE FARNALS

### BEACHES CHARACTERISTICS

#### NORTH BEACH

Length of the beach: 220 meters  
Average width: 70 meters  
Classification of the beach: Urban  
Degree of occupation: High  
Type of sand: Fine grain of golden color  
Type of water: Calm. Shallow  
Water quality: Excellent

#### POBLA MARINA BEACH

Length of the beach: 150 meters  
Average width: 60 meters  
Classification of the beach: Urban  
Degree of occupation: Medium  
Type of sand: Fine grain of golden color  
Type of water: Calm. Shallow  
Water quality: Excellent

### BATHROOM SEASON

From June 12th to September 12th 2021



# RESOURCES AND SERVICES

## POBLA MARINA BEACH

## NORTH BEACH



## LA POBLA DE FARNALS

### NORTH & POBLA MARINA BEACHES



#### FLAGS CODE



#### PHONES OF INTEREST

Local Police	658 88 31 31
Tourist Info	96 146 09 28
Emergencies	112
City Hall	96 144 12 52
Beach Health Centre	96 120 56 40
Coronavirus	900 30 05 55

#### SERVICES

From June 12th to September 12th 2021

General cleaning	everyday from 7am a 8pm
Tourist Info	from Tuesday to Thursday from 9am to 2pm
Cleaning of toilets	everyday from 8am a 8pm
Local Police Post	everyday from 11am a 7pm
Health Post	everyday from 10.30am a 7.30pm
Control safe beaches	everyday from 10.30am a 6pm

More tourist information of the municipality and coastal environment in the Tourist Information Office.

