

AIMS 2022

1.- IMPROVEMENT OF THE INFRASTRUCTURES AND SERVICES OF THE BEACH:

- ■ ■ Installation of posters on the wooden walkways, indicating "caution irregular pavement - not smooth".
- ■ ■ Installation of devices to measure tourist mobility and environmental impact (Connecta València).

2.- IMPROVEMENT OF ENVIRONMENTAL:

- ■ ■ Creation natural green filter.
- ■ ■ Post installation for charging electric vehicles.
- ■ ■ Realization of environmental awareness campaigns.

3.- IMPROVEMENT OF ACCESSIBILITY

- ■ ■ Installation of technical wooden walkways at the entrance to the accessible point to the shaded area.
- ■ ■ Installation of information panels with braille writing at the main entrance, indicating information related to the beach.
- ■ ■ Acquisition of state of the sea flags with ADD color code.



SERVICES RENDERED IN THE BEACH

- Rescue, lifesaving and first aid services schedule from 11 am to 19 pm and Basic Life Support Service.
- Assistance for people with reduced mobility: equipped with access walkways, a dressing room, adapted shower and toilet, shaded area, amphibious chairs, walkers, water crutches and reserved parking area, among others. Served by specialized staff from 11am to 7pm.
- Citizen service and surveillance of the Local Police.
- Cleaning and maintenance service of beaches, infrastructures and facilities (toilets, footshowers, playgrounds, etc.).
- Information service through accessible panels and Tourist Information (Italy Square and Colon Promenade, next to Health Post). In case you want to consult the hygienic-sanitary risks, you can do it in the offices of the City Hall. See the other facilities in the plan of resources and services on the back.
- The service of found objects is provided by the Local Police.

COMMITMENTS

- Response time of the rescue and lifesaving service from the location of the incident to its attention less than 4 minutes.
- Response time of the police surveillance service from the notification of the incident to the intervention of the agents less than 5 minutes.
- Daily emptying of the bins and containers of selective collection.
- Biweekly analysis of the quality of bathing water during the high season.
- Analysis of the presence of fungi in showers and footshowers.
- Existence of an environmental health-hygiene emergency plan in which action protocols are collected during episodes that entail risk for beach users (discharges of polluting substances, marine pests, etc.). It will be informed by hoisting the red flag and through the sound systems.
- Informational flag hoisting about the state of the sea according to weather conditions or environmental health-hygiene risks: GREEN FLAG: optimal state, YELLOW FLAG: caution, RED FLAG: swimming is prohibited, JELLYFISH FLAG: it indicates the presence of jellyfish.
- Management of complaints of users in the shortest possible time.
- Carrying out satisfaction surveys on the state of the beach and the services offered.

COMPLAINT SYSTEM AND SUGGESTIONS

- If you have any suggestions, complaints or requests for information about the services provided on the North Beach of La Poble de Farnals, you can inform in writing on the Tourist Info located in Plaza Italia, the Health Post or the entry register The City Hall. We will be pleased to assist you.



NORTH & POBLA MARINA BEACHES



POBLA DE FARNALS

BEACHES CHARACTERISTICS

NORTH BEACH

Length of the beach: 220 meters
Average width: 70 meters
Classification of the beach: Urban
Degree of occupation: High
Type of sand: Fine grain of golden color
Type of water: Calm. Shallow
Water quality: Excellent

POBLA MARINA BEACH

Length of the beach: 150 meters
Average width: 60 meters
Classification of the beach: Urban
Degree of occupation: Medium
Type of sand: Fine grain of golden color
Type of water: Calm. Shallow
Water quality: Excellent

BATHROOM SEASON

From June 11th to September 11th 2022



RESOURCES AND SERVICES

POBLA MARINA BEACH

NORTH BEACH

LA POBLA DE FARNALS

NORTH & POBLA MARINA BEACHES



FLAGS CODE



PHONES OF INTEREST

Local Police	658 88 31 31
Tourist Info	96 146 09 28
Emergencies	112
City Hall	96 144 12 52
Beach Health Centre	96 120 56 40

SERVICES

From June 11th to September 11th 2022

General cleaning	everyday from 7am a 8pm
Tourist Info	from Tuesday to Sunday from 9am to 2pm
Cleaning of toilets	everyday from 8am a 8pm
Local Police Post	everyday from 11am a 7pm
Health Post	everyday from 10.30am a 7.30pm

More tourist information of the municipality and coastal environment in the Tourist Information Office.

